

Retail Store Changes Due To COVID-19 Pandemic

To our valued customers,

We have **ALL** been doing our best to maintain a clean, sanitized and socially distant life these days. Newtown Pools is no exception. While we all hope for life to return to normal soon, we have decided to make some changes in how we interact in conducting our daily operations.

While to date, the Governor has allowed us to continue working **safely and distantly from one another** within our pool service and construction divisions, we are also continuing to operate our retail store with slight modifications. Our retail store is OPEN with limited hours for curbside pick-up **and FREE** local delivery of any order over \$200 To save time on both our parts, we ask that you call ahead with your retail orders – if possible -, and we will prepare the items in advance for your pick-up. Please either call or simply drive up in front of the store and we will bring the items to your vehicle. We are still accepting our usual means of payment for your purchase of either credit card, cash or check.

Those customers that have us open their pools realize that the test results from the water sample we bring back to our water test station should be picked up OR delivered as soon as possible to maintain proper chemistry that makes the pool safe and comfortable to swim. If you are in need of a complete water balance from our **FREE** computerized water testing, you can simply drop off your sample in our new water sample drop box and we will call you when ready to either pick up your pool products or have us deliver them to you. Please remember to clearly mark your sample bottle with your name, phone number and ALL pool related information – unless you know we already have it in our system.

As in the past, we will be fully stocked with ALL pool and spa related parts, equipment, toys, games, etc. If you need to come into the store for other items you may have forgotten, our simply want to look around, you're more than welcome, but please practice a 6' social distance for everyone's sake.

If you are in need of an estimate for any construction, renovation or repair projects, feel free to call us @ 203-270-1733 or email us @ Newtownpools@gmail.com

Stay healthy and let's at least enjoy our backyards!

Patrick McDougall

Owner

Newtown Pools LLC